



## Case study snapshots:



**Mr M** was referred to us for support with paperwork relating to his drink driving charge, due to his dyslexia. We liaised with his employer to ensure that the drink-driving charge didn't cost him his job, and therefore his home, sorted out a clerical error relating to the payment of the fine, and incidentally discovered and resolved a problem with fraudulent withdrawals from his bank.



**Mr S** was released from prison with no money or food. So initially we gave him a foodbank voucher, and arranged a crisis payment. This was unfortunately stolen when he was assaulted in his temporary accommodation, which he refused to return to, thus risking a breach of his tagging order. We arranged with his probation officer for him to be transferred to his home town, completing his tagging there, and also transferred his benefits.



**Ms R** was struggling to manage financially, with her son in prison, and looking after his two small children. Her son was self-harming and threatening suicide, so we referred her to his solicitor, resulting in a 24-hour watch, which Ms R believes saved his life. She was helped to find nurseries and childcare for her grandchildren and given a foodbank voucher to tide her over.



## Community Advice and Support Services

To support CASS+ working with vulnerable defendants, victims of crime and family members, please get in touch with the main Plymouth office. We are always looking for organisations which can meet the needs of our clients, and new volunteers to work with us in the courts. We can offer work placements to students on relevant degree-level courses, and are happy to accept in-kind contributions where appropriate.

### Drop-in support at Magistrates Courts

#### Plymouth

01752 206 187  
01752 601 153  
or 07949455158

plymouth@cassplus.org  
Monday - Friday 9.15 - 4.30

#### Bodmin

01208 78003  
or 07949455443

bodmin@cassplus.org  
Thursdays 9.30 - 4.30

#### Truro

01872 274 104  
or 07949455443

truro@cassplus.org  
Mondays & Wednesdays 9.30 - 4.30

#### Newton Abbot

01626 337214 or 07539837104  
newtonabbot@cassplus.org  
Wed & Thurs 9.15am - 4.30pm



## Community Advice and Support Services



[www.cassplus.org](http://www.cassplus.org)

@cass\_plus

Registered Charity No: 1160513

Access to answers

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**R**educing the risk of re-offending, and increasing the wellbeing of defendants and victims of crime, and their families.

CASS+ is an independent charity working alongside the courts in Devon and Cornwall, to support both offenders and victims, working to provide solutions and support through our team of dedicated and knowledgeable volunteers.

Working with low level, first time and repeat offenders, as well as victims of crime, and families, based within the Magistrates Courts in Plymouth, Bodmin, Truro and Newton Abbot, problem-solving, sign posting and supporting through court processes.



The majority of the cases we see include one or more of these areas:

- Benefits
- Court related support
- Debt & financial worries
- Domestic abuse
- Employment & education
- Family matters
- Health & mental health
- Housing & homelessness
- Substance misuse

We work in partnership with other professionals from a wide range of organisations.

We focus on the needs of clients in the justice system, and who are often at a point of crisis in their lives. Our key aim is to provide access to answers.

We are also the co-ordinating service for victims of reported crime in Cornwall, linking those victims to relevant organisations for on-going support.